Honolulu, Hawaii: January 2015



Republic of Vanuatu

ICTs in the Vanuatu Schools, Local Island Languages as Part of "Access," and MGOV

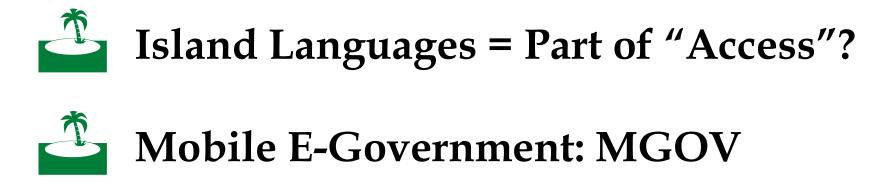
Office of the Government Chief Information Officer (OGCIO) Presentation to Pacific Telecoms Council Conference; PTC 15

Lew Toulmin, Ph.D., F.R.G.S., OGCIO Advisor

Topics for Today:









First Survey of ICTs in the Vanuatu Schools



Key research questions:

- ? Types of schools
- **Access to ICTs**
- ? Digital literacy
- ? Priority given to ICTs
 - **Obstacles to ICTs**
- ? Policy conclusions

Three types of schools:

 A working computer lab for students, with an average of 10 desktops, all secondary schools (about 20/514 of these)

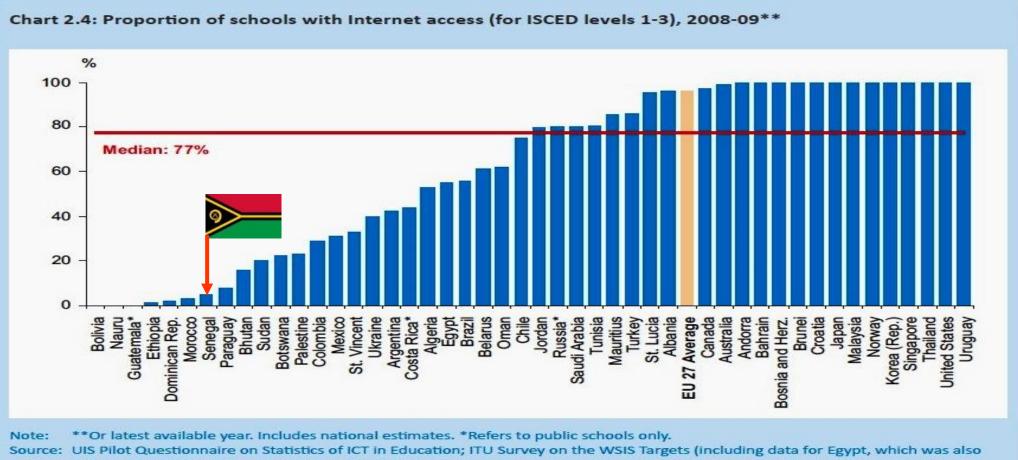


- 2. No lab for students, but a few computers for teachers/admin (number unclear, perhaps 50 schools)
- 3. No computers or ICTs at all (the vast majority of the 514 schools and virtually all the kindergartens)

No schools had tablets. 1 school had computers in a few normal classrooms

Only 6% of schools have Internet access

- ☺ 5% of students have Internet access
- ☺ 14th percentile of 48 countries reporting to ITU
- About the same as Senegal



part of the UIS Pilot Questionnaire); national sources.

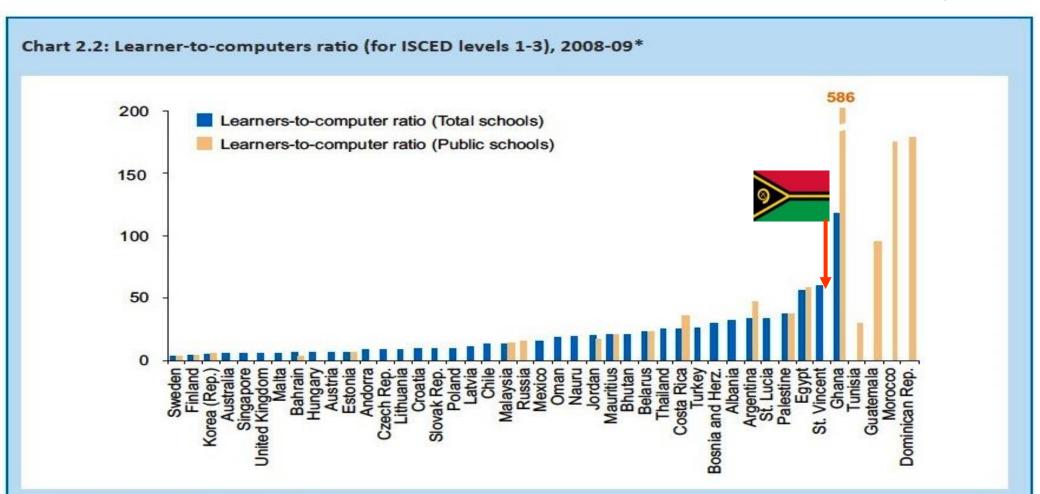
ITU = International Telecommunication Union, a UN agency

205 students compete for every computer

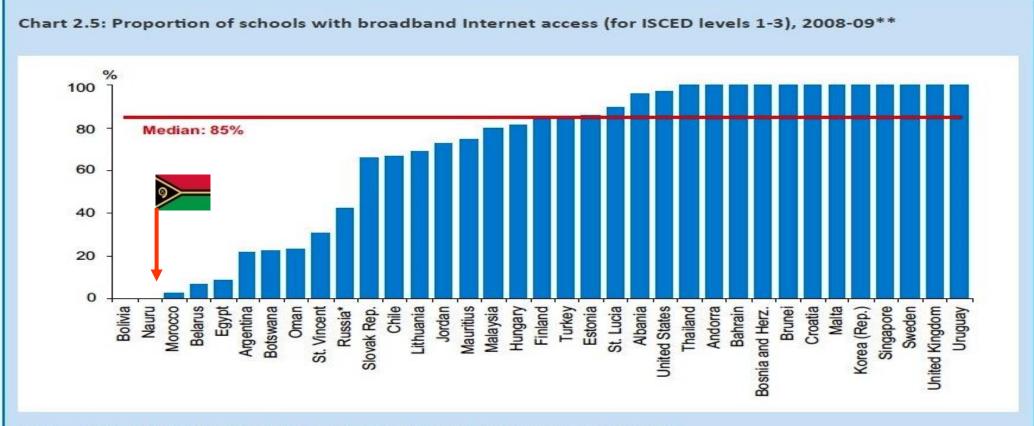
Vanuatu students to computer ratio:
 205 students per computer; only about
 300 computers for 61,400 students

3 4th percentile of countries reporting

Contraction of countries are doing better



Vanuatu broadband school access is about 1%...



Note: **Or latest available year. Includes national estimates. *Refers to public schools only.

Source: UIS Pilot Questionnaire on Statistics of ICT in Education; ITU Survey on the WSIS Targets (including data for Egypt, which was also part of the UIS Pilot Questionnaire); national sources.

....3rd percentile in world, per ITU 😕

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Digital literacy:

Bad news: est. of computer literacy in schools: 4%, almost all secondary students



Good news: schools w/ computer labs have a 71% computer literacy rate, compared to almost zero w/ no lab



Priority given to ICTs:

Response by Ed Officers	Percentage
Very High	0.0
High	5.6
Medium	0.0
Low	22.2
Very low	72.2
TOTAL	100.0



Main obstacles to ICTs:

Response by Ed Officers on Obstacles	Percentage
Electrical power	76
HR, training, IT capacity	71
Internet access/coverage	48
Finances, sustainability	48
Maintenance	29
Remoteness	24
No computers	19



Policy conclusions from 1st survey:

- Low scores on ICT access & literacy
 ICT usage + literacy largely confined to the 2 main towns, & nearby
- Schools w/ computer labs have a 71% computer literacy rate, hence focus on that
- Input of even 300 to 2000 computers/tablets w/ access would have a big impact

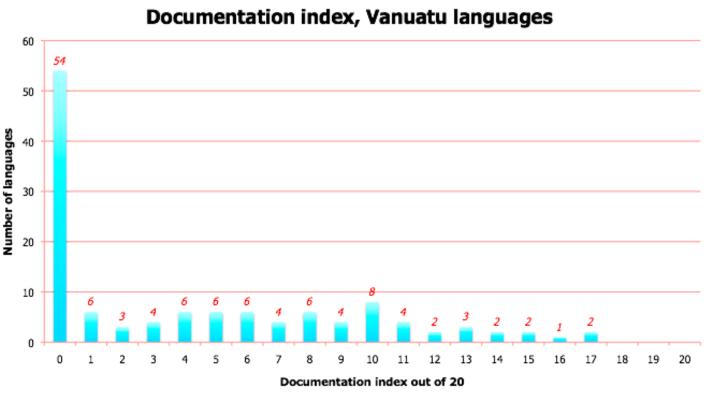
Partly as a result of this survey, the CoM has designated education as the top sector for ICTs





Island Languages – Part of "Access"?

Of the 123 island languages , 54 (44%) are totally undocumented and 53 (43%) are poorly documented....



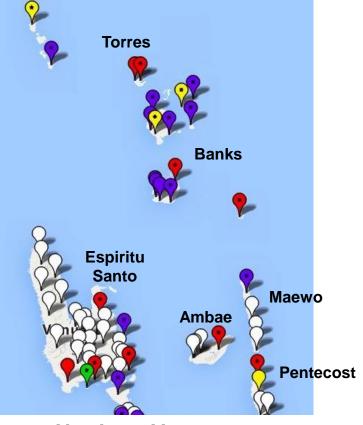


Source: Nick Thieberger, U. of Melbourne, PARADISEC, 2014

...and only 3 (2.6%) are well documented, meaning have a good dictionary and orthography

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In the northern part of the country, only remote Torres and Banks has had moderate work in language documentation and preservation



Marker Legend:

White: no documentation; score of 0/20

Red: very poor documentation; 1-5/20

Blue: poor documentation; 6-10/20

Yellow: moderately well doc.; 11-15/20

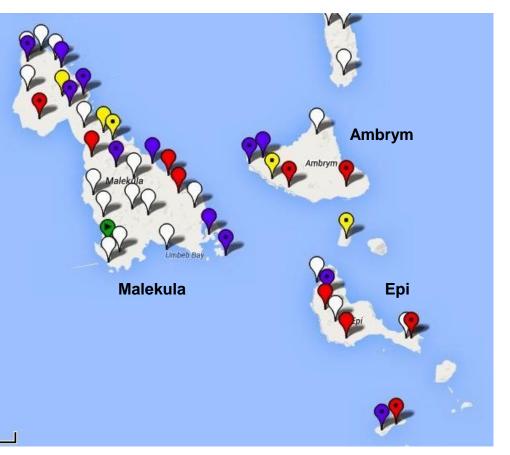
Green: well documented; 16-20/20

Note: only 1 green marker in the region; white, red and blue are all zero to poor

Northern Vanuatu

Source: adapted from Nick Thieberger, U. of Melbourne, PARADISEC, 2014

Malekula interior is un-documented and the coast is poorly documented



North Central Vanuatu

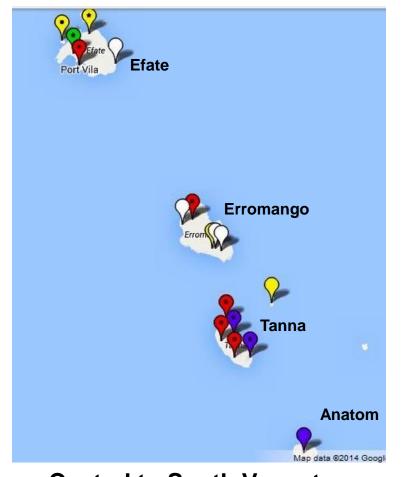
Source: adapted from Nick Thieberger, U. of Melbourne, PARADISEC, 2014



Marker Legend

 White: no documentation; score of 0/20
 Red: very poor documentation; 1-5/20
 Blue: poor documentation; 6-10/20
 Yellow: moderately well doc.; 11-15/20
 Green: well documented; 16-20/20
 Again note: only 1 well documented language

In central-south Vanuatu, only Efate has a well-documented language



Central to South Vanuatu

Source: adapted from Nick Thieberger, U. of Melbourne, PARADISEC, 2014



White: no documentation; score of 0/20 Red: very poor documentation; 1-5/20 Blue: poor documentation; 6-10/20

Yellow: moderately well doc.; 11-15/20

Green: well documented; 16-20/20

These unique island languages and cultures are threatened by external forces, and no ICT content has been developed to counter these forces

- Control States and Sta
- Lack of enforcement of national policy that Grades 1-2 should be taught in island languages; only English or French are used
- Urbanization of the population (especially youth) est. at 4%/year
- Lack of development of good digital content in island languages
- Control Con
- Lack of funding for island language preservation and celebration







Needed solutions include:

- Use of ICTs to digitally document languages, cultures, ceremonies, food ways, native crops, folk medicines, ancestry, legends, etc.
- Digital mapping of cultural and language assets
- Use of island languages in school projects and content for grades K-1-2-3
- Enforcement of new National ICT Policy that "local languages and cultures should be documented and celebrated"
- **B** Development of business opportunities
- Training of youth in this area
- Possible recognition that local language and content are part of ICT "access"?



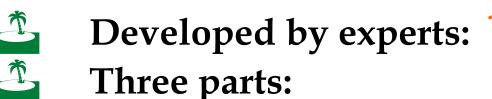
Source: Graham Crumb



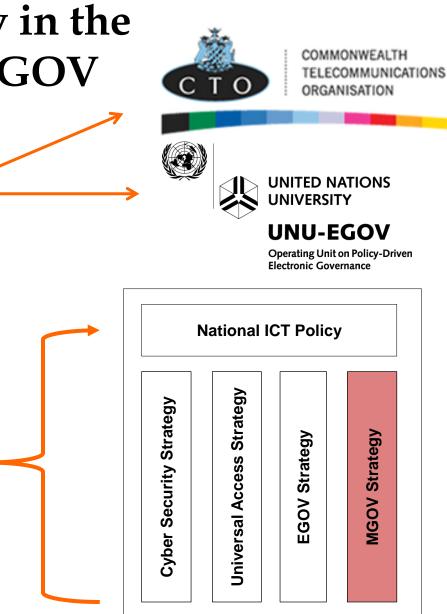


Mobile E-Government: MGOV

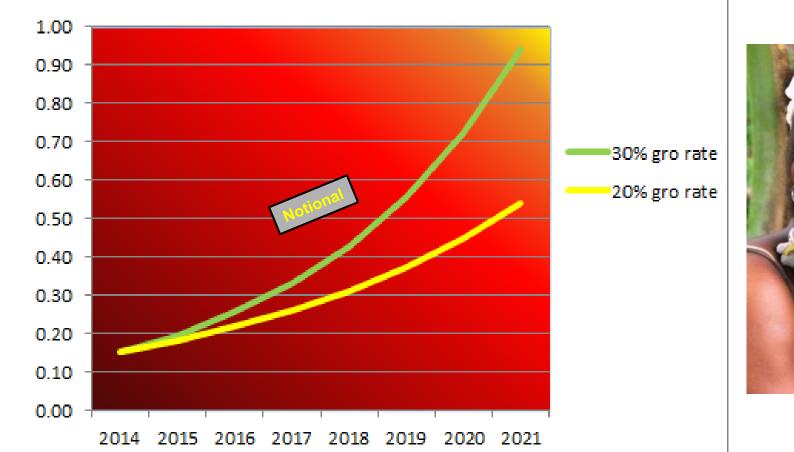
Vanuatu is the first country in the world to have a detailed MGOV strategy



- Lit review
- Vanuatu strategy
- Toolkit for any country
- Soon a "pillar" in our Nat ICT Policy:



Fast smart phone rollout will have an impact on MGOV...





...and will build on the current est. 80-94% household penetration of mobile phones

The MGOV plan reflects local policy conditions & needs

STRUCTURE



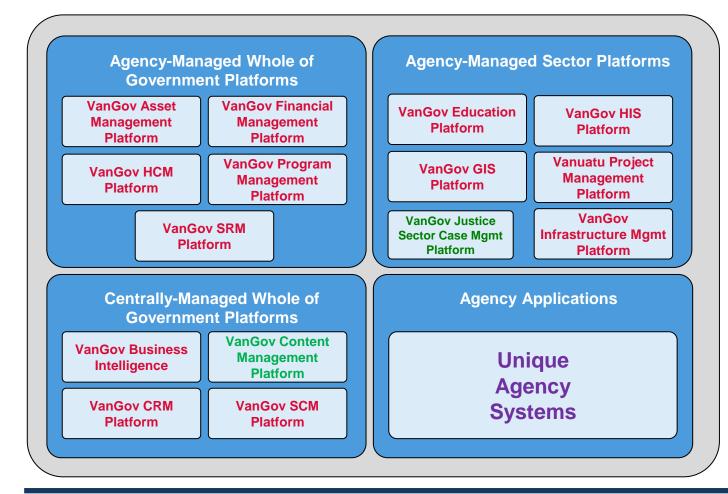
NARRATIVE

- 1. Background
 - 1.1. Policy Context
 - 1.2. Needs Assessment
- 2. Strategic Framework
 - 2.1. Objective and Goals
 - 2.2. Approaches and Principles
- 3. Strategies
 - 3.1. Strategies Institutions
 - 3.2. Strategies Innovation System
 - 3.3. Strategies Infrastructure
 - 3.4. Strategies Services and Applications
- 4. Implementation Plan
 - 4.1. Governance
 - 4.2. Management
 - 4.3. Priority Initiative 1
 - 4.4. Priority Initiative 2
 - 4.5. Priority Initiative 3

The plan is phased over time and reflects the anticipated customer base and network development

2014 2015-2016			2017-2018	2019-2020			
READINESS AND QUICK WINS			USAGE	IMPACT			
80-90% voice coverage 90-93% voice coverage 20% population by 3G 25-30% covered by 3G 7% has smart phones 12-20% has smart phones smart phone price 300-500USD smart phone price \$200-300 USD				95-98% voice and high speed coverage 75% covered by 3G 50-70% has smart phones smart phone price \$40-100 USD		98-99% voice and high speed data coverage 85-90% has smart phones smart phones price \$25-90 USD	
investn	mentation plan SMS-based MGOV app o Civil Registry (birt o Civil Defense (we o Health (vaccination)			ge, etc. registration) emergency warning alerts, etc.) health prevention, etc.)			
gover	an reate ernance uctures reate		ile applications: (collection of health-related data) ion (courseware for mobile learning) efense (protecting women's safety)		MGOV mobile applications According to sectoral strategies		
M	IGOV aders	Provide MGOV traini	ing				
Facilitate access to (One device p				MGOV Strategy for Health Sector	,		
		Establish legal framew (ICT policies for equal and equi to mobile technologie	itable access	MGOV Strategy for Education Sector			
		Establish legal framew (ICT policies for equal ac Guidelines for green mobile te	ccess,	MGOV Strategy for Tourism Sector	Implement Sector Strategies		
		Define guidelines and good Guidelines for green mobile te		MGOV Strategy for Transport Sector			
		Develop capabilities of ICT (Promotion of private sector in MGOV strategies)	tegration on	MGOV Strategy for X Sector			

Our "integrated government initiative" or iGov Initiative, addresses our major E-GOV application issues across many high priority areas...





....the Plan is now being refined for a major donor loan/grant operation, and M-GOV will be an integral part

	201	12		201	3		2	014			20	15			201	6			201	7	
Activity	Q2 Q3	3 Q4	Q1	Q2	Q3 Q	4 Q	1 Q	2 Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2 (Q3 (Q4 (21	Q2 (Q3 Q4	
<i>Institutional</i> OGCIO Establishment Capacity Building																	24				
Infrastructure & Technology Transmission Network Maintenance Network Extension Network Site Upgrade Data Centre Development & Upgrade Technology Upgrade/Refresh Integration, Migration & Architecture IP Network Operation & Maintenance																					
Applications VanGov Web Portal Development Project VanGov Resource Management System Vanuatu Lands and Survey Management and GIS VanGov Content Management Platform Vanuatu Tax and Revenue Management Systems																					
National Citizen Registration System Statistics Management System VanGov Education Platform VanGov Health Information System Platform Vanuatu Emergency and Disaster Mgt. Info. Systems Foreign Investor Management Information System																					

This is who we are working for:



Tank yu tumas!!!